

UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

DEBORAH CLAY, an individual and as ) No. 06-7926 SC  
the Successor in Interest to the )  
Estate of RODNEY CLAY; RODNEY CLAY, )  
JR.; VELICIA HAMILTON; TAMIKO MOON; ) ORDER GRANTING  
and THOMASINA CLAY, ) DEFENDANTS' MOTION TO  
Plaintiffs, ) COMPEL ARBITRATION  
v. )  
THE PERMANENTE MEDICAL GROUP, INC.; )  
KAISER FOUNDATION HOSPITALS; KAISER )  
FOUNDATION HEALTH PLAN; and DOES 1- )  
200, inclusive, )  
Defendants. )  
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)

I. INTRODUCTION

Plaintiffs Deborah Clay, individually and as the successor in interest to the estate of Rodney Clay, Rodney Clay, Jr., Velicia Hamilton, Tamiko Moon, and Thomasina Clay ("Plaintiffs") brought this suit against the Permanente Medical Group, Inc., Kaiser Foundation Hospitals, and Kaiser Foundation Health Plan ("Health Plan") (collectively "Defendants" or "Kaiser"), asserting nine claims related to Kaiser's alleged mishandling of a kidney transplant for Rodney Clay. See Notice of Removal, Docket No. 1, Ex. A ("Complaint"). Defendants removed the action from the Alameda County Superior Court to this Court, asserting

1 jurisdiction pursuant to the Medicare Act, 42 U.S.C. § 1395  
2 et seq., and the Employee Retirement Income Security Act of 1974  
3 ("ERISA"), 29 U.S.C. § 1001, et seq. See id. Defendants now move  
4 the Court to compel arbitration of all claims other than the claim  
5 for injunctive relief, and to stay this action pending  
6 arbitration. Mot. to Compel Arbitration ("Motion"), Docket No. 8.  
7 Plaintiffs filed an Opposition to the Motion, and Defendants filed  
8 a Reply. See Docket Nos. 27, 28. The parties appeared before the  
9 Court and argued the merits of the Motion on November 30, 2007.

10 Having considered all of the arguments and submissions of the  
11 parties, the Court hereby GRANTS Defendants' Motion.

12

13 **II. BACKGROUND**

14 In November 1991, Deborah Clay enrolled herself and her  
15 husband Rodney Clay as members of the Health Plan, pursuant to an  
16 agreement between the Health Plan and her employer, Integrated  
17 Device Technology. Dean Decl. ¶ 3. In 1994, the Health Plan  
18 entered into a Medicare Risk Contract with the Health Care  
19 Financing Administration to provide medical and hospital services  
20 for enrolled Medicare beneficiaries.<sup>1</sup> See Hall Decl. ¶¶ 2, 4.

21 When a Health Plan member expressed interest in enrolling in  
22 the Health Plan Senior Advantage program (Health Plan's name for  
23 its Medicare Advantage offering), Health Plan sent the member

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25 <sup>1</sup>The Health Care Financing Administration was renamed the  
26 Centers for Medicare & Medicaid Services ("CMS"). Hall Decl. ¶ 2.  
27 The Medicare Risk Contract was renamed Medicare+Choice Contract in  
1999, and then renamed again as Medicare Advantage. Id. ¶ 3. The  
Court will use the current terms, CMS and Medicare Advantage.

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1 copies of the Health Plan Senior Advantage Election form and the  
2 Health Plan Senior Advantage Membership Agreement, also known as  
3 the Evidence of Coverage ("EOC"). Hall Decl ¶ 5. The EOC  
4 summarizes the Health Plan Senior Advantage coverage, and is  
5 subject to the Health Plan's Medicare Advantage contract with the  
6 CMS. Id. The Health Plan Senior Advantage EOC has always  
7 contained an arbitration clause. Id.

8 The Health Plan revises the EOC annually. Id. ¶ 6. Each  
9 year, the Health Plan submits to the CMS its proposed changes to  
10 the EOC for the following year. Id. Once CMS approves the  
11 changes, Health Plan mails a copy of the EOC and a letter  
12 summarizing the revisions to all Health Plan Senior Advantage  
13 enrollees. Id.

14 In July 2000, Rodney Clay enrolled as a member of the Health  
15 Plan Senior Advantage. See Dean Decl. ¶ 4. On the Senior  
16 Advantage Election form which Mr. Clay signed, the following text  
17 appears above his signature:

18 I have read, understand, and agree to the statements on  
19 the reverse side of this Election Form including the  
restrictions on the use of non-Plan providers. I hereby  
apply for Kaiser Permanente Senior Advantage membership.  
I understand that except for Small Claims Court cases  
and claims subject to the Medicare Appeals Procedure,  
any claim that I, my heirs, or other claimants  
associated with me, assert for alleged violation of any  
duty arising out of or relating to membership in Health  
Plan, including any claim for medical or hospital  
malpractice, for premises liability, or relating to the  
coverage for, or delivery of services, or items,  
irrespective of legal theory, must be decided by binding  
arbitration under California law and not by a lawsuit or  
resort to court process except as California law  
provides for judicial review of arbitration proceedings.  
I agree to give up my right to a jury trial and accept  
the use of binding arbitration.  
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1       Id. Ex. C. Mr. Clay's coverage under the Health Plan Senior  
2 Advantage program became effective on August 1, 2000. Id. ¶ 4.

3       Plaintiffs are the wife and grown children of Rodney Clay.  
4 Compl. ¶¶ 3-7. Plaintiffs allege as follows. In early 2000, Mr.  
5 Clay suffered kidney failure. Because Kaiser did not at that time  
6 operate its own kidney transplant center, Kaiser referred Mr. Clay  
7 to the UCSF Medical Center's kidney transplant program. Id. ¶¶  
8 29, 31. UCSF informed Mr. Clay that the typical wait was two to  
9 three years for a replacement kidney. Id. ¶ 31. Four years later,  
10 when Mr. Clay was supposedly near the top of the UCSF transplant  
11 list, Kaiser informed Mr. Clay that it had opened a transplant  
12 center and that he would be transferred to the Kaiser program that  
13 September. Id. ¶¶ 32, 33. Finally, Plaintiffs allege that in the  
14 year following Mr. Clay's transfer to the Kaiser transplant  
15 program, Kaiser repeatedly delayed the transplant, only to refer  
16 him back to UCSF. Id. ¶ 37. Before Kaiser completed the  
17 paperwork necessary for the transfer, Rodney Clay died of chronic  
18 renal failure. Id. ¶ 39.

19       Based on these allegations, Plaintiffs brought nine causes of  
20 action against Kaiser: (1) survival and wrongful death based on  
21 negligence; (2) fraud, deceit, and fraudulent concealment; (3)  
22 negligent misrepresentation; (4) negligence per se; (5)  
23 intentional infliction of emotional distress; (6) negligent  
24 infliction of emotional distress; (7) violation of California  
25 Business & Professions Code section 17200, et seq.; (8) violation  
26 of California Business & Professions Code section 17500, et seq.;  
27 and (9) wrongful death due to breach of contract and tortious  
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1 breach of the implied covenant of good faith and fair dealing.  
2 See id. Plaintiffs seek to recover compensatory and punitive  
3 damages, attorneys' fees and costs, and injunctive relief.

4 Defendants asked if Plaintiffs would agree to submit this  
5 dispute to arbitration. Plaintiffs refused. Lamb Decl. ¶ 2.  
6 Defendants therefore brought this Motion.

7

8 **III. ANALYSIS**

9 **A. Applicability of the Federal Arbitration Act**

10 Section 2 of the Federal Arbitration Act ("FAA") provides  
11 that "a contract evidencing a transaction involving commerce to  
12 settle by arbitration a controversy thereafter arising out of such  
13 contract or transaction . . . shall be valid, irrevocable, and  
14 enforceable, save upon such grounds as exist at law or in equity  
15 for the revocation of any contract." 9 U.S.C. § 2. Kaiser  
16 asserts that Health Plan's Senior Advantage Election Form involves  
17 commerce, and that the arbitration provision in that document is  
18 therefore enforceable under the FAA. See Mot. at 5-6. The  
19 Supreme Court has interpreted the phrase "involving commerce" very  
20 broadly, holding that it extends beyond "persons or activities  
21 within the flow of interstate commerce" to include anything that  
22 affects commerce. See Allied-Bruce Terminix Cos. v. Dobson, 513  
23 U.S. 265, 273, 277 (1995). In certain circumstances, the Health  
24 Plan pays for its members to receive medical services when they  
25 are traveling outside of California. See Hall Decl. Ex. A at 11,  
26 16. Health Plan also provides coverage authorized by Medicare, a  
27 federal statute exercising the Commerce power. Applying the broad

1 legal standard described above, the Court concludes that Health  
2 Plan's Senior Advantage Election form evidences a transaction  
3 involving commerce, and that the FAA is therefore applicable.  
4 Other courts have reached the same conclusion. See Schlegel v.  
5 Kaiser Found. Health Plan, Inc., No. 07-CV-00520-MCE,  
6 2007 U.S. Dist. LEXIS 64299, \*3-4 (E.D. Cal. Aug. 30, 2007);  
7 Mannick v. Kaiser Found. Health Plan, Inc., No. C 03-5905 PJH,  
8 2005 U.S. Dist. LEXIS 40405, \*6-7 (N.D. Cal. Dec. 16, 2005);  
9 Toledo v. Kaiser Permanente Med. Group, 987 F. Supp. 1174, 1180  
10 (N.D. Cal. 1997).

11 Where a valid and enforceable written arbitration agreement  
12 governs a dispute in litigation, the FAA authorizes the Court to  
13 "stay the trial of the action until such arbitration has been had  
14 in accordance with the terms of the agreement. . . ." 9 U.S.C. §  
15 3. "[Q]uestions of arbitrability must be addressed with a healthy  
16 regard for the federal policy favoring arbitration. . . . The  
17 Arbitration Act establishes that, as a matter of federal law, any  
18 doubts concerning the scope of arbitrable issues should be  
19 resolved in favor of arbitration . . . ." Moses H. Cone Mem'l  
20 Hosp. v. Mercury Constr. Corp., 460 U.S. 1., 24-25 (1983).

21 **B. California Health & Safety Code Section 1363.1**

22 The FAA encourages arbitration where there is a valid and  
23 enforceable agreement. Here, Plaintiffs argue that the  
24 arbitration agreement contained in the enrollment form Mr. Clay  
25 signed is unenforceable because it violates the notice and  
26 disclosure requirements of California Health & Safety Code section  
27 1363.1.

1           Section 1363.1 establishes conditions for any health care  
2 service plan that "includes terms that require binding arbitration  
3 to settle disputes and that restrict, or provide for a waiver of,  
4 the right to a jury trial. . . ." Cal. Health & Safety Code §  
5 1363.1. Plaintiffs assert that Defendants' arbitration agreement  
6 violates Section 1363.1(b), which requires that the arbitration  
7 agreement be "prominently displayed on the enrollment form signed  
8 by each subscriber or enrollee;" Section 1363.1(c), which requires  
9 that the arbitration agreement be "substantially expressed in the  
10 wording provided in subsection (a) of Section 1295 of the Code of  
11 Civil Procedure;" and Section 1363.1(d), which requires that the  
12 disclosure be displayed "immediately before the signature line for  
13 the individual enrolling in the health care plan." Id.

14           Under California law, compliance with Section 1363.1 is  
15 mandatory, and failure to comply voids an arbitration agreement:

16           Section 1361.1, therefore, establishes the requirements  
17 that must be satisfied in order to arbitrate disputes  
18 involving a health care service plan. Accordingly, even  
19 though section 1363.1 is silent on the effect of  
noncompliance, because the disclosure requirements are  
mandatory, the failure to comply with those requirements  
renders an arbitration provision unenforceable.

20 Malek v. Blue Cross of Cal., 121 Cal. App. 4th 44, 64 (Ct. App.  
21 2004) (emphasis in original).

22           **C. The Medicare Act Preempts Section 1363.1**

23           Although Defendants assert that their enrollment form and EOC  
24 comply with Section 1363.1, their primary position is that the  
25 Court need not consider Section 1363.1 because it is preempted by  
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1 the Medicare Act.<sup>2</sup> The Court agrees.

2       1. Preemption Standards

3       "Where (as here) Congress regulates a field historically  
4 within the police powers of the states (public health), we proceed  
5 from the assumption that state law is not superseded unless there  
6 is a 'clear and manifest purpose of Congress' to foreclose a  
7 particular field to state legislation." Pagariqan v. Sup. Ct. of  
8 Los Angeles County, 102 Cal. App. 4th 1121, 1128 (Ct. App. 2002)  
9 (citing Medtronic, Inc. v. Lohr, 518 U.S. 470, 485 (1996)).

10       Preemption may be either express or implied. Id. "[W]hen  
11 Congress has 'unmistakably. . . ordained,' that its enactments  
12 alone are to regulate a part of commerce, state laws regulating  
13 that aspect of commerce must fall." Jones v. Rath Packing Co.,  
14 430 U.S. 519, 525 (1977) (quoting Fla. Lime & Avocado Growers,  
15 Inc. v. Paul, 373 U.S. 132, 142 (1963)). Implied preemption may  
16 take either of two forms:

17       Absent explicit pre-emptive language, we have recognized  
18 at least two types of implied pre-emption: field  
19 pre-emption, where the scheme of federal regulation is so  
20 pervasive as to make reasonable the inference that  
21 Congress left no room for the States to supplement it, and  
22 conflict pre-emption, where compliance with both federal  
23 and state regulations is a physical impossibility, or  
24 where state law stands as an obstacle to the

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25       <sup>2</sup>Defendants initially took the position that the FAA also  
26 preempts application of Section 1363.1, but abandoned this argument  
27 in their Reply and did not assert it at oral argument. See Reply  
28 at 1 ("Defendants acknowledge that the McCarran-Ferguson Act  
29 immunizes section 1363.1, Calif. Health & Safety Code, from what  
30 would otherwise be a clear-cut case of preemption by the Federal  
31 Arbitration Act."); see also Smith v. Pacificare Behavioral Health  
32 of Cal., Inc., 93 Cal. App. 4th 139, 162 (Ct. App. 2001) ("[T]he  
33 FAA, a federal statute of general application, which does not  
34 'specifically relate' to insurance, is foreclosed from application  
35 to prevent the operation of section 1363.1.").

1 accomplishment and execution of the full purposes and  
2 objectives of Congress.

3 Gade v. Nat'l Solid Wastes Mgmt. Ass'n, 505 U.S. 88, 98 (1992)  
4 (internal citations and quotations omitted).

5 Where there is a question about the scope of a statute's  
6 preemptive effect, courts look to the congressional purpose, "as  
7 revealed not only in the text, but through the reviewing court's  
8 reasoned understanding of the way in which Congress intended the  
9 statute and its surrounding regulatory scheme to affect business,  
10 consumers, and the law." Medtronic, 518 U.S. at 485.

11 2. Applicable Law

12 The Court examines the Medicare Act "as it read at the time  
13 relevant to this case." See McCall v. Pacificare of Cal., 25 Cal.  
14 4th 412, 422 (2001). Congress amended the preemption provisions  
15 of the Medicare Act in 2000 and in 2003. See Medicare, Medicaid,  
16 and SCHIP Benefits Improvement and Protection Act of 2000, H.R.  
17 5661, enacted by Pub. L. No. 106-54, 114 Stat. 2763 (2000)  
18 ("BIPA"); Medicare Prescription Drug, Improvement, and  
19 Modernization Act of 2003, Pub. L. No. 108-173, 117 Stat. 2066  
20 (2003) ("MMA").

21 Mr. Clay enrolled in the Health Plan Senior Advantage program  
22 in July, 2000. The front of the enrollment form mentions binding  
23 arbitration in a block of text immediately preceding Mr. Clay's  
24 signature, but it also says, "Please read the Conditions of  
25 Election and Authorization to Exchange Information on the back of

1 this form." Dean Decl. Ex. C.<sup>3</sup> On the back of that form, the  
2 first paragraph appears as follows:

3           Conditions of Election

4           If you are electing Kaiser Permanente Senior Advantage  
5 Coverage, be certain that you fully understand the  
6 arbitration provision, benefits, limitations and  
7 conditions, which are described in the Kaiser Permanente  
Senior Advantage Group Disclosure Form and Evidence of  
Coverage or the Individual Membership Agreement and  
Disclosure Form and Evidence of Coverage.

8 Id. Ex. D. The Court interprets this text to mean that the full  
9 terms of the enrollee's agreement with Defendants, including the  
10 arbitration provision, are set forth in the Senior Advantage Group  
11 Disclosure Form and Evidence of Coverage. Jason Hall, Health  
12 Plan's Director of Medicare Compliance, testified by declaration  
13 that Health Plan sends the current EOC to any Health Plan member  
14 who expressed interest in the Senior Advantage Program. Hall  
15 Decl. ¶ 5. Hall further states that the EOC has always contained  
16 an arbitration provision. Id. Each year, when Health Plan sends  
17 its proposed revisions to the EOC to CMS for review, it sends an  
18 Annual Notice of Changes describing the revisions to each Senior  
19 Advantage enrollee, followed by a copy of the final, approved EOC.  
20 Id. ¶ 6.

21           The series of events purportedly giving rise to Plaintiffs'  
22 claims appears to have begun on June 22, 2004, when Defendants  
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24           <sup>3</sup>This text appears in bold print, in a different font from  
25 other parts of the enrollment form, and is surrounded by a black  
26 box which separates it from the rest of the form. See Dean Decl.  
27 Ex. C. At oral argument, Plaintiffs' counsel repeatedly drew the  
Court's attention to this box as an example of Defendants' ability  
to highlight important text on the enrollment form, purportedly to  
support Plaintiffs' claim that the arbitration provision was not  
itself prominently displayed.

1 told Mr. Clay he would have to transfer out of the UCSF transplant  
2 program and into Kaiser's program. See Compl. ¶ 33. The  
3 operative version of the EOC, then, is the version that took  
4 effect on June 1, 2004. See Hall Decl. Ex. A. The Health Plan  
5 submitted this version to the CMS for review during 2004. See id.

6 Because the events giving rise to this suit took place in  
7 2004, and the arbitration provision governing the suit was  
8 executed in that year (by CMS-approved amendment to the prior  
9 EOC), the Court concludes that the applicable version of the  
10 Medicare Act is that which was in effect in June of 2004, and  
11 which remains in effect today.

12 3. Preemption Analysis

13 The Medicare Act explicitly preempts application of state law  
14 to the arbitration agreement at issue here. After the most recent  
15 amendment, the Medicare Act preempts all state regulation of  
16 Medicare Advantage plans not relating to licensing or plan  
17 solvency:

18 Relation to State laws. The standards established under  
19 this part shall supersede any State law or regulation  
(other than State licensing laws or State laws relating  
20 to plan solvency) with respect to MA plans which are  
offered by MA organizations under this part.

21 42 U.S.C. § 1395w-26(b)(3). The standards established under this  
22 statute include 42 C.F.R. § 422.80, "Approval of marketing  
23 materials and election forms," and 42 C.F.R. § 422.111,  
24 "Disclosure requirements." These regulations set forth the rules  
25 governing approval and distribution of Medicare Advantage  
26 information to enrollees.

27 Specifically, 42 C.F.R. § 422.80(c) provides the guidelines  
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1 for CMS review of Medicare Advantage marketing materials. The CMS  
2 review process checks to make sure that the disclosure is printed  
3 in a proper format and text size. Id. § 422.80(c)(1). The CMS  
4 also reviews the marketing materials to determine whether they  
5 include an "[a]dequate written explanation of the grievance and  
6 appeals process, including differences between the two, and when  
7 it is appropriate to use each." Id. § 422.80(c)(1)(iii).

8 These regulations apply to all "marketing materials," as that  
9 term is defined in 42 C.F.R. § 422.80(b). This includes any  
10 informational materials targeted at Medicare Advantage  
11 beneficiaries which, among other things, "explain the benefits of  
12 enrollment in an MA plan, or rules that apply to enrollees." Id.  
13 § 422.80(b)(3) (emphasis added). The regulation provides a number  
14 of examples of marketing materials, including, "[m]embership  
15 communication materials such as membership rules, subscriber  
16 agreements (evidence of coverage), member handbooks and wallet  
17 card instructions to enrollees." Id. § 422.80(b)(5)(v) (emphasis  
18 added).

19 The operative arbitration provision in this dispute is  
20 contained in the June 2004 EOC. By federal regulation, the EOC is  
21 considered "marketing material" and must be approved by the CMS.  
22 The CMS has a set of standards it uses in evaluating marketing  
23 materials, including the adequacy of the formatting and font size  
24 and the adequacy of the description of any grievance procedures.  
25 Pursuant to 42 U.S.C. § 1395w-26(b)(3), these regulations  
26 supersede any state law or regulation with respect to Medicare  
27 Advantage plans such as the Health Plan Senior Advantage plan in  
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1 which Mr. Clay was enrolled. To the extent California Health &  
2 Safety Code section 1363.1 purports to regulate the adequacy of  
3 any disclosures in the EOC, it is superseded by federal law, and  
4 its application here is preempted.

5 Congressional intent confirms this result. The Conference  
6 Report accompanying the MMA clearly demonstrates that, in amending  
7 42 U.S.C. 1395w-26, Congress intended to broaden the preemptive  
8 effects of the Medicare statutory regime, and that it intended to  
9 apply the new rules to all subsequent litigation:

10 The conference agreement clarifies that the MA program  
11 is a federal program operated under Federal rules. State  
12 laws, do not, and should not apply, with the exception  
13 of state licensing laws or state laws related to plan  
solvency. There has been some confusion in recent court  
cases. This provision would apply prospectively; thus,  
it would not affect previous and ongoing litigation.

14 H.R. Rep. No. 108-391, at 557 (2003).

15 At oral argument, Plaintiffs' counsel advanced two arguments  
16 against preemption. First, counsel asserted that because Section  
17 1363.1 does not conflict with federal law - that is, compliance  
18 with one does not require violation of the other - federal law  
19 does not preempt. Second, counsel relied on the decision in  
20 Pagargiqan, where the California Court of Appeal, on very similar  
21 facts, found that the Medicare Act did not preempt application of  
22 Section 1363.1. See 102 Cal. App. 4th at 1135-36. Both arguments  
23 fail because they rely on older versions of the Medicare Act.

24 Prior to the passage of the BIPA in 2000, Congress had not  
25 explicitly preempted state regulation of Medicare Advantage  
marketing materials. As such, preemption analysis required a  
26 court to consider whether compliance with both federal and state  
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1 law was possible. In that situation, it was permissible for  
2 states to impose higher standards than federal law did.  
3 Because the preemption is now explicit, the state regulations must  
4 fall. See Jones, 430 U.S. at 525.

5 The Pagarigan court followed the implied preemption analysis  
6 in reaching its conclusion that Section 1363.1 was not preempted.  
7 See 102 Cal. App. 4th at 1147 ("As Congress has expressly stated,  
8 state standards regarding matters outside the specified areas are  
9 superseded only to the extent any state regulation is  
10 'inconsistent' with such federal regulations." (citing previous  
11 version of 42 U.S.C. § 1395w-26(b)(3)(A)) (emphasis in original).  
12 Under the facts of that case, application of the older preemption  
13 statute was appropriate. Pagarigan had enrolled in the Medicare  
14 program in 1995, the governing EOC had been approved in January  
15 2000, and Pagarigan died in June 2000. Id. at 1149. All of this  
16 preceded passage of the BIPA, when Congress first made the  
17 decision to explicitly preempt state regulation of Medicare  
18 marketing materials such as the EOC. Id. The same was true in  
19 Zolezzi v. Pacificare of Cal., 105 Cal. App. 4th 573 (Ct. App.  
20 2003), on which Plaintiffs also rely. Id. at 588 ("However, that  
21 provision was added by BIPA's amendment of the Act on December 21,  
22 2000, which was subsequent to all of the relevant or operative  
23 acts and omissions of which Zolezzi complains in her first amended  
24 complaint."). Here, the explicit preemption was well-established  
25 before the CMS reviewed and approved the governing EOC, and before  
26 Defendants are alleged to have committed any of the wrongful acts  
27 identified in the Complaint. Nothing in Pagarigan compels a

1 different result.

2 **D. Applicability of the Arbitration Agreement to Plaintiffs**

3 Plaintiffs argue that because they are not signatories to the  
4 arbitration agreement, even if the Court finds that agreement  
5 enforceable, it should not apply to them. Opp'n at 11.

6 Defendants argue that the arbitration provisions in the applicable  
7 EOC extend to the enrollee's heirs or personal representatives  
8 (i.e., Plaintiffs), and that because Plaintiffs bring claims on  
9 behalf of the estate, they stand in Mr. Clay's shoes and are bound  
10 by his agreement.

11 The EOC includes the following provisions regarding the scope  
12 of arbitration:

13 Any dispute shall be submitted to binding arbitration if  
14 all of the following requirements are met:

15 1. The claim arises from or is related to an alleged  
16 violation of any duty incident to or arising out of  
17 relating to this EOC or a Member Party's  
18 relationship to Kaiser Foundation Health Plan,  
19 Inc., (Health Plan), including any claim for  
20 medical or hospital malpractice, for premises  
21 liability, or relating to the coverage for, or  
delivery of, Services, irrespective of the legal  
theories upon which the claim is asserted.

2. The claim is asserted by one or more Member Parties  
against one or more Kaiser Permanente Parties or by  
one or more Kaiser Permanente Parties against one  
or more Member Parties.

22 Hall Decl. Ex. A (2004-2005 EOC), at 35-36.<sup>4</sup> The EOC further  
23 defines "Member Parties" to include the plan member, the member's  
24 heir or personal representative, or any "person claiming that a  
25 duty to him or her arises from a Member's relationship to one or

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26  
27 <sup>4</sup>The EOC includes other requirements not material to this  
dispute.

1 more Kaiser Permanente Parties." Id. at 36.

2 Because Mr. Clay agreed to the terms of the EOC, his estate  
3 is bound by its terms. Therefore, the various causes of action in  
4 the Complaint which are brought on behalf of the estate must be  
5 submitted to arbitration. At a minimum, this includes the first,  
6 second, third, and fourth causes of action, each of which alleges  
7 that Defendants caused some financial injury to Mr. Clay and seeks  
8 to recover for that injury. See County of Los Angeles v. Super.  
9 Ct., 21 Cal. 4th 292, 304 (1999) ("In a survival action by the  
10 deceased plaintiff's estate, the damages recoverable expressly  
11 exclude 'damages for pain, suffering, or disfigurement.' . . .  
12 They do, however, include all 'loss or damage that the decedent  
13 sustained or incurred before death, including any penalties or  
14 punitive or exemplary damages.'") (citing Cal. Code Civ. Proc. §  
15 377.34).

16 Plaintiffs correctly identify a split in the California  
17 Courts of Appeals regarding the applicability of binding  
18 arbitration provisions to non-signatory adult heirs. Two lines of  
19 cases may apply. The first follows Rhodes v. California Hospital  
20 Medical Center, 76 Cal. App. 3d 606 (Ct. App. 1978); the second  
21 follows Herbert v. Superior Court of Los Angeles County, 169 Cal.  
22 App. 3d 718 (Ct. App. 1985). Though Plaintiffs identify the  
23 split, they fail to provide any reason the Court should follow one  
24 line of cases over the other in this matter.

25 Plaintiffs rely on Rhodes and its progeny. For the reasons  
26 set forth in Herbert, on which Defendants rely, Rhodes is  
27 distinguishable. Unlike the arbitration provision in Herbert and

1 the one in the EOC, the agreement in Rhodes did not have a  
2 provision through which the signing party intended to bind her  
3 heirs. See Herbert, 169 Cal. App. 3d at 725 n.2; Rhodes, 76 Cal.  
4 App. 3d at 608-09. It is also relevant that in Rhodes, the estate  
5 was not a plaintiff and there were no survival claims at issue.  
6 See Rhodes, 76 Cal. App. 3d at 609 ("This arbitration proceeding  
7 does not, at this stage, involve any question as to the existence  
8 of a cause of action in Mrs. Rhodes. . . . We are here concerned  
9 solely with the forum in which a new cause of action in the heirs  
10 may be brought.").

11 Similarly, in Baker v. Birnbaum, 202 Cal. App. 2d 288, 292  
12 (Ct. App. 1988), which follows Rhodes, there was "nothing on the  
13 face of the . . . contract that extend[ed] it to any claim by" the  
14 plaintiff. Other facts in Baker distinguish it from the present  
15 matter as well. The suit did not involve a claim for wrongful  
16 death, and the plaintiff, who was not required to arbitrate, was  
17 not suing on behalf of a decedent's estate. Id. at 290. As  
18 discussed below, in reference to Herbert, each of these factors is  
19 significant. In Baker, a husband and wife each brought claims  
20 against the wife's doctor. The wife's claim was for negligence,  
21 the husband's for loss of consortium. Id. at 290. The court  
22 compelled arbitration of Mrs. Baker's claim because she had signed  
23 the arbitration agreement, but not Mr. Baker's claim. Id. at 292.

24 Plaintiffs' final authority, Buckner v. Tamarin, 98 Cal. App.  
25 4th 140 (Ct. App. 2002), is also distinguishable. In Buckner, the  
26 decedent had signed an arbitration agreement purporting to bind  
27 his heirs. Id. at 141. His grown children brought an action for  
28

1 wrongful death. Id. Unlike the present action, the decedent's  
2 spouse was not a co-plaintiff and the plaintiffs did not bring any  
3 claims on behalf of the estate. Here, the Plaintiffs include, in  
4 addition to Mr. Clay's grown children, his wife, suing  
5 individually and on behalf of his estate. As noted above, the  
6 estate must submit to arbitration. The Buckner court  
7 distinguished its facts from those in the Herbert line of cases in  
8 part because there was no plaintiff or group of plaintiffs in  
9 Buckner that was required to arbitrate, so there was no concern of  
10 splitting a wrongful death suit across forums or reaching  
11 inconsistent results. Id. at 142-43.

12 The Court finds the facts in Herbert more analogous, and  
13 adopts the reasoning of that case and its progeny. The Herbert  
14 plaintiffs were the wife, five minor children, and three adult  
15 children of the decedent. 169 Cal. App. 4th at 720. They brought  
16 a suit for wrongful death, fraud, and negligent infliction of  
17 emotional distress against hospital, health plan, and doctors  
18 involved in Mr. Herbert's care. Id. at 721. The decedent's  
19 estate also filed claims for medical negligence and fraud, but  
20 those claims were dropped after the defendants filed a motion to  
21 compel arbitration. Id. As here, the arbitration agreement in  
22 Herbert applied to any claim brought by the health plan member or  
23 his heir or personal representative. Id. at 720. The court found  
24 that the decedent's wife was bound by the arbitration agreement.  
25 Id. at 723. The court relied on a prior decision which found that  
26 the fiduciary relationship between spouses establishes the power  
27 to contract for health care on one another's behalf, which implies  
28

1 the authority to agree on one another's behalf to arbitrate claims  
2 arising out of that health care. Id. (citing Hawkins v. Super.  
3 Ct., 89 Cal. App. 3d 413, 418-19 (Ct. App. 1979)). Here, Rodney  
4 and Deborah Clay were both enrolled in the Health Plan through  
5 Deborah Clay's employer, and Deborah Clay remains enrolled. Dean  
6 Decl. ¶ 3. That is sufficient basis to bind Mrs. Clay to the  
7 arbitration provisions.

8 The Herbert court found that because some of the plaintiffs  
9 were bound by the arbitration agreement, the remaining plaintiffs  
10 had to submit their wrongful death claims to arbitration,  
11 regardless of the fact that they had signed the agreement. 169  
12 Cal. App. 3d at 725. Under the "one action rule," "there may be  
13 only a single action for wrongful death, in which all heirs must  
14 join. There cannot be a series of such suits by individual  
15 heirs." Gonzales v. S. Cal. Edison Co., 77 Cal. App. 4th 485, 489  
16 (Ct. App. 1999). "Because a wrongful death cause of action may  
17 not be split, the case must be tried in a single forum." Herbert,  
18 169 Cal. App. 3d at 722.

19 In addition to the one action rule requiring that all the  
20 heirs litigate together, the Herbert court identified other policy  
21 concerns favoring arbitration of all the heirs' claims:

22 [I] it is obviously unrealistic to require the  
23 signatures of all the heirs, since they are not even  
24 identified until the time of death, or they might not be  
25 available when their signatures are required.  
26 Furthermore, if they refused to sign they should not be  
27 in a position possibly to delay medical treatment to the  
28 party in need. Although wrongful death is technically a  
separate statutory cause of action in the heirs, it is  
in a practical sense derivative of a cause of action in  
the deceased.

1       Id. at 725. The Herbert facts are very similar to those now  
2 before the Court, and the Herbert reasoning is persuasive. The  
3 Court therefore holds that the arbitration agreement in the EOC,  
4 which binds the estate and Mrs. Clay, also binds the remaining  
5 Plaintiffs.

6

7       **IV. CONCLUSION**

8           For the reasons set forth above, the Court GRANTS Defendants'  
9 Motion to Compel Arbitration and ORDERS as follows:

10           1. Plaintiffs are hereby ORDERED to submit all claims other  
11           than that seeking injunctive relief to binding  
12           arbitration.

13           2. This action is hereby stayed pending the outcome of the  
14           arbitration, pursuant to 9 U.S.C. § 3.

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18           IT IS SO ORDERED.

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20           December 14, 2007

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30           UNITED STATES DISTRICT JUDGE